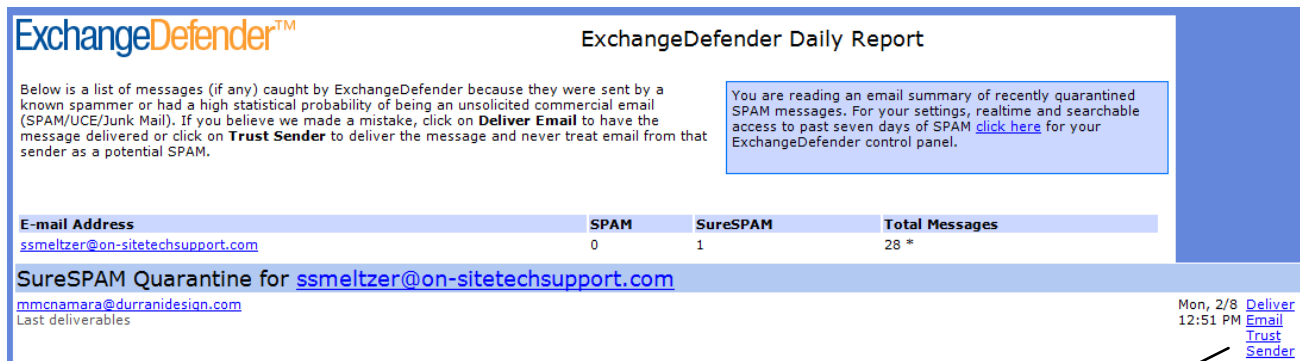


How to use ON-SITE TECH SUPPORT® ExchangeDefender™

You will receive two e-mails per day with information regarding emails caught by the spam filter.



ExchangeDefender™ ExchangeDefender Daily Report

Below is a list of messages (if any) caught by ExchangeDefender because they were sent by a known spammer or had a high statistical probability of being an unsolicited commercial email (SPAM/UCB/Junk Mail). If you believe we made a mistake, click on **Deliver Email** to have the message delivered or click on **Trust Sender** to deliver the message and never treat email from that sender as a potential SPAM.

You are reading an email summary of recently quarantined SPAM messages. For your settings, realtime and searchable access to past seven days of SPAM [click here](#) for your ExchangeDefender control panel.

E-mail Address	SPAM	SureSPAM	Total Messages
ssmeltzer@on-sitetechnsupport.com	0	1	28 *

SureSPAM Quarantine for ssmeltzer@on-sitetechnsupport.com

mmcnamara@durrandesign.com
Last deliverables

Mon, 2/8 12:51 PM [Deliver](#)
[Email](#)
[Trust](#)
[Sender](#)

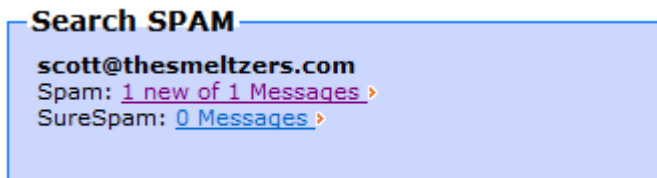
The image above shows one email caught. You have two options:

1. Deliver Email – will deliver that ONE email but will not add senders email address to whitelist
2. Trust Sender – Will deliver that email AND add sender to whitelist.

Web Admin

If you don't have an e-mail but want to check your account online, go to <https://admin.exchangedefender.com/> and login with your email address and the password that was sent to you originally. (1234 if you didn't change it)

From here you can manage your whitelists, notifications, change your password and check the spam filter.



Search SPAM

scott@thesmeltzers.com
 Spam: [1 new of 1 Messages](#) >
 SureSpam: [0 Messages](#) >

Clicking either of the links (there are two filters) will show you a list of emails similar to the list shown in the daily emails. You can release or whitelist any of the emails from there.